



# Who We Support

We provide specialist community-based and nurse-led care for adults and children with:

- Acquired & Traumatic brain injuries
- Spinal cord injuries & Neurological disorders
- Autism, ADHD, & Learning disabilities
- Genetic disorders
- Long-term physical health needs
- Complex nursing needs
- Children & young people in crisis



**2. Rapid & Responsive Urgent Care:** Fast mobilisation of care packages and staff onboarding during crisis or safeguarding incidents.

**3. Housing & Accommodation Support:** Working closely with housing providers, we source suitable, safe, and reliable accommodation tailored to individual needs and manage upkeep.

**4. A Multi-Faceted Approach to Wellbeing:** Our approach brings together trauma-informed and psychologically informed practices with behavioral and rehabilitation frameworks, creating holistic, tailored care.

**5. Children & Young People's Specialist Support:** We provide safe, therapeutic care for young people with complex health, behavioral, or neurodevelopmental needs. Our support includes:

- **Crisis & Emergency Placements**
- **Long-Term Therapeutic Care**
- **Education & Community Support**
- **Accommodation Sourcing & Placement Matching**

Improving lives, for a better tomorrow



A specialist community-based complex care provider for adults & children across the North East & North West

## Our Services

**1. We provide high-quality, person-centered support within people's own home and communities:** Delivering tailored short-term, long-term, and intermediate care, aimed at maximising independence, strengthening functional abilities, and safer transitions.

# Our Model & Governance

Governance is not just about oversight, it's about ownership. By embedding governance across our organisation, we ensure every team member understands their role in delivering safe, effective, and responsive care.



# Why Choose Us



**Rapid, Reliable Package Onboarding:** We timely recruit, train, and assemble matched teams tailored to the individuals needs.



**Consistent Communication:** We maintain ongoing, proactive contact with regular updates and prompt responses,



**Flexible Packages:** Our flexible model shifts with the individuals needs, helping stabilise placements, prevent escalation and maintain continuity of care.



**Outcome-Focused, Goal-Led Care:** Our teams work toward clinical outcomes and meaningful personal goals, ensuring support is highly person-centred and progress focused.

# To Make a Referral or Discuss a Case



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**We're always happy to discuss needs, capacity, or potential collaboration.**

## Head Offices

### North West

Suites 8&9, Second Floor, Gateway House, Old Hall Road, Bromborough, Wirral, Merseyside, CH62 3NX

### North East

Unites 10 & 13, Crossgate Centre, Durham, DH1 4HF

**Personalised Care for Every Person,  
Every Second**